

Covid-19 – Staying Safe at our Campgrounds August - September 2020

This document will be reviewed on September 30, 2020, or prior if required, and updated as required in line with NSW government guidelines.

The following information is for the benefit of our guests staying at our facilities. This information is a summary to provide assurances to our guests that we have taken every precaution required to ensure that our guests are safe when attending one of our facilities as part of a group function.

Covid Safe Plan

We have a Covid Safe Plan that is available to our guests on request. Please feel free to request a copy.

Covid Risk Assessment

We have undertaken a Covid Risk Assessment and this document is available to our guests on request. Please feel free to request a copy.

Guest Registration

Each individual guest will need to complete a registration form outlining the following

- Contact details – full name and mobile phone number
- Do you have any of the symptoms associated with Covid-19?
- Have you recently returned from a Covid-19 Hot Spot location in the past 14 days?
- Have you recently returned from overseas?
- Have you been in contact with anyone testing positive to Covid-19 in the past 14 days?
- Have you had a Covid-19 test in the past 14 days?
- If yes what was the result?

Hygiene and Sanitation

We have made the following changes to our procedures and our facilities to assist us in undertaking the necessary precautions required to keep our guests safe.

- Placed appropriate signage around our facilities
- Installed additional hand sanitisers around our facilities.
- Changed our dispensing soap to a medicated formula
- Increased our cleaning regime to twice a day during events
- Included additional disinfecting of taps, doors handles/locks, sinks and benches on top of the general cleaning
- Ensure that all of our internal facilities adhere to the 4m square rule and social distancing at all times.

Catering

The following guidelines are associated with our catering services.

- Ensure that the serving of food is managed in the recommended methods
- Social distancing between guests being served
- No sharing of cutlery, crockery, drink containers or any other utensil
- Removed any banquet style or self-serving facilities in our kitchen/dining area

Accommodation

We will make all the necessary provisions to ensure that each guest is suitably accommodated during their stay with us. The following are the guidelines we will be adhering to.

- All of our accommodation buildings contain hand sanitiser.
- Each accommodation building will be appropriately prepared and cleaned for the when the guest arrives.
- Guests will be provided with disinfectant and cleaning products to use at their own discretion. Rooms will only be changed over after the guests have departed, unless the function is more than 3 nights.
- Guests in family groups where all guests typically reside in the same household have no Covid-19 restrictions in our accommodation.
- Guests from separate residences will typically be provided with their own room, but may share a bathroom with another guest.
- Guests residing from the same regional location, but separate residence, can stay in the same accommodation room, where the normal residential location is not deemed a Covid Hotspot or has no active Covid-19 cases. In this instance the maximum per room is two guests.